# CALNET II Terminology\*

The following terms are provided to assist in understanding the special provisions of the CALNET II Master Services Agreements (MSAs). The actual terms and conditions in the CALNET II MSAs control the provision of service under CALNET II. Customers are encouraged to review the actual terms and conditions of the MSAs in order to fully understand both customer and contractor responsibilities.

\*This is not a complete list of CALNET II terminology.

## **Authorization to Order (ATO)**

A legal Agreement between the customer and the CALNET II Contractor, approved by DTS that grants a non-State agency the authority to procure services from the CALNET MSAs for the 2 year term of the ATO agreement. Once the term has expired the non-State agency may continue to procure services through an ATO without a term commitment. The non-State agency must be a local government agency/public agency in the State of California that is entirely tax-supported and non-profit or have an eligible Joint Powers Agreement.

## Individual Case Basis (ICB)

Customers possessing unique service needs and/or unique network configurations may be eligible for non-standard pricing based on a case-by-case review by the CALNET II Contractor. ICB requires the involvement and approval of DTS.

## Individual Price Reduction (IPR)

A provision that allows a CALNET II Contractor to offer uniquely situated Customers, services at non-standard contract prices without the requirement to offer the same price to all Customers statewide. IPR requires the involvement and approval of DTS.

## **Master Services Agreements (MSAs)**

CALNET II is comprised of four MSAs. The MSAs have been awarded as follows:

- MSA 1 Voice, Data and Video Services AT&T
- MSA 2 Long Distance and Network Based Services- AT&T
- MSA 3 Internet Protocol Voice, Data and Video Services VZB
- MSA 4 Broadband Fixed Wireless Access Data Services VZB

#### Migration

This term describes the activity of moving existing services from CALNET I to CALNET II MSA 3 and/or MSA 4.

#### **Non-Exclusive Agreement**

Each MSA will be non-exclusive, meaning the State is not obligated to any minimum guarantee for revenues or quantities of service to the Contractors.

#### **Transfer**

This term describes the activity of moving services between the CALNET II MSAs.

#### **Transition**

This term describes the activity of moving existing services from CALNET I to CALNET II MSA 1 and/or MSA 2.